

From: [REDACTED]
To: [Licensing](#)
Subject: Re: Devon Dumpling - Application for a Review of a Premises Licence
Date: 08 January 2025 11:48:42
Attachments: [image001.jpg](#)

[REDACTED] [Learn why this is important](#)

Dera Sir/Madam, Licensing Dept.

Here is a revised representation that I hope is more relevant:

Revised Representation to Save the Devon Dumpling Pub:

I, the undersigned, am a local resident, patron, and supporter of the Devon Dumpling Pub, located at 108 Shiphay Lane, Torquay. I am writing to submit a representation regarding the review of the pub's premises licence, as I believe the Devon Dumpling is of significant importance to our community. This submission is intended to address the four key licensing objectives, in order to demonstrate the pub's ongoing positive contribution and its compliance with licensing regulations.

1. Prevention of Crime and Disorder:

The Devon Dumpling has long been a responsible and well-managed venue, taking proactive steps to maintain a safe and secure environment for its patrons. The pub is committed to ensuring that all staff are fully trained in responsible alcohol service and have implemented systems to prevent anti-social behaviour, underage drinking, and disorderly conduct. We believe that the management team has a strong track record of addressing any concerns swiftly and in line with local laws. The pub's role as a community gathering place also promotes positive behaviour and discourages anti-social activity by providing a safe, family-friendly atmosphere.

2. Public Safety:

The Devon Dumpling is fully committed to public safety. The pub adheres to all health and safety regulations, including fire safety protocols, crowd control measures, and ensuring that all necessary licences are in place. The premises have been regularly inspected by safety authorities, and the management has always worked to implement any improvements suggested. It is in the best interest of both the pub and the community to maintain a safe environment where patrons can enjoy their time without risk. We believe that any procedural issues identified in the review can be rectified without the need for closure.

3. Prevention of Public Nuisance:

The Devon Dumpling has long served as a welcoming and responsible venue for local residents. The management has consistently worked to prevent any noise disturbances, particularly during late hours, and has cooperated with the local community to ensure that activities do not negatively affect surrounding residents. In fact, the pub's role as a community hub helps foster positive relationships between neighbours. Any concerns regarding noise or nuisance can be addressed

through minor adjustments to management practices, rather than the closure of the pub. We respectfully request that these issues be given the opportunity to be resolved without disproportionate measures.

4. Protection of Children from Harm:

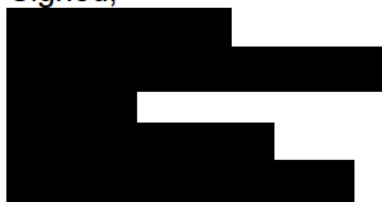
The Devon Dumpling has always taken steps to ensure that children are protected from harm. The pub operates a strict "Challenge 25" policy, requiring all staff to request ID from anyone who appears under 25 to prevent the sale of alcohol to minors. The premises also provide a family-friendly environment, with designated areas where children can safely enjoy meals with their families. The pub is committed to safeguarding children and preventing any harm associated with alcohol consumption.

Conclusion:

The Devon Dumpling Pub is an integral part of the local community, providing not only a venue for socialising but also contributing to the local economy and supporting various charitable causes. It plays a vital role in the social fabric of Torquay, offering a safe and responsible space for people to come together. We respectfully request that the Torbay Council considers the Devon Dumpling's long-standing commitment to the licensing objectives and allows the pub to continue its valuable contribution to the community.

In conclusion, I urge the Torbay Council to consider the above points and grant the pub the opportunity to resolve any regulatory concerns, rather than taking the drastic step of closure. The Devon Dumpling is essential to the well-being and unity of our community.

Signed,

A large black rectangular redaction box covering the signature and name of the sender.

On Wednesday, 8 January 2025, 09:38:24 GMT, Licensing <licensing@torbay.gov.uk> wrote:

Dear Sir/Madam

Re: Licensing Act 2003 – Application for a Review of a Premises Licence

Devon Dumpling, 108 Shiphay Lane, Torquay, TQ2 7BY

Thank you for your representation regarding the review of the Devon Dumpling Public House. Unfortunately, we cannot accept your representation as it is not relevant. In order for a

representation to be relevant it must demonstrate the impact the premises licence has on any of the four licensing objectives i.e.: -

- The Prevention of Crime and Disorder
- Public Safety
- The Prevention of Public Nuisance
- The Protection of Children from Harm

Further information about how to make a relevant representation can be found at our website www.torbay.gov.uk/how-to-make-a-licensing-representation/

We would advise you to read the review application before resubmitting a representation. You can view the application and supporting information at the following link:

[Current applications - Torbay Council](#)

We will note your support of the public house within the committee report, however it will not be able to be considered by Members as part of their decision making as it is not a valid representation.

If you wish to submit a valid representation, please complete the online form at the above webpage before the 13 January 2025.

If you have any questions, please contact the Licensing Team at the email shown below.

Kind regards

Licensing Team

Title: Torbay Council logo



Licensing and Public Protection Team

Torbay Council, Community & Customer Services, Lower Ground Floor, Town Hall, Torquay TQ1
3DR

licensing@torbay.gov.uk

www.torbay.gov.uk

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Licensing representation

Date and Time Submitted	19 December 2024 16:48:32
Name of the premises:	Devon Dumpling
Support/Object to application	Object
Address of the premises:	Shiphay Lane Torquay TQ2 7bz

Applicant Details

In what capacity are you applying?	Any other person
First name:	██████
Last name:	██████
Contact number:	██████████
Email address:	████████████████████
Address:	██ ██████████

Representation

Which of the following Licensing Objectives is this representation relevant to?

This representation is relevant to the following Licensing Objectives	The prevention of crime and disorder Public safety The prevention of public nuisance The protection of children from harm
The reason for your representation:	As a neighbour to the pub and living almost next door I have never been disturbed by noise. Occasionally in the summer you can hear music but this is never late at night . The pub is a central part of our community and a friendly and welcoming place to visit. I am aware that there have been complaints regarding noise and I know that the current landlord has tried to take steps to rectify this and be respectful of the neighbouring houses. As stated above, we have never been woken or disturbed by noise, I have lived here for almost 6 years .
Is there any reason why you do not want your personal details to be passed on to the premises license holder?	No

Would you like to include any documentation in support of your representation	No
Uploaded Files	

Confirmation

I confirm I have read the representation guidance notes and agree that a copy of my representation will be given to the premises license holder.	1
Full name:	██████████

Licensing representation

Date and Time Submitted	19 December 2024 15:31:53
Name of the premises:	The Devon Dumpling
Support/Object to application	Object
Address of the premises:	Collaton Road, Shiphay, Torquay

Applicant Details

In what capacity are you applying?	Any other person
First name:	[REDACTED]
Last name:	[REDACTED]
Email address:	[REDACTED]
Address:	[REDACTED] [REDACTED]

Representation

Which of the following Licensing Objectives is this representation relevant to?

This representation is relevant to the following Licensing Objectives	The prevention of public nuisance
The reason for your representation:	I live very close to this pub, it DOES NOT create undue noise or a nuisance to the neighbourhood. This pub is an integral part of the community and should be allowed to continue trading.
Is there any reason why you do not want your personal details to be passed on to the premises license holder?	No
Would you like to include any documentation in support of your representation	No
Uploaded Files	

Confirmation

I confirm I have read the representation guidance notes and agree that a copy of my representation will be given to the premises license holder.	1
Full name:	[REDACTED]

Licensing representation

Date and Time Submitted	19 December 2024 16:47:30
Name of the premises:	Devon dumpling
Support/Object to application	Object
Address of the premises:	Shiphay Torquay Devon

Applicant Details

In what capacity are you applying?	Any other person
First name:	[REDACTED]
Last name:	[REDACTED]
Contact number:	[REDACTED]
Email address:	[REDACTED]
Address:	[REDACTED]

Representation

Which of the following Licensing Objectives is this representation relevant to?

This representation is relevant to the following Licensing Objectives	The prevention of public nuisance
The reason for your representation:	The landlord does so much to keep the noise levels low and if you buy a house near a lib you have to expect a certain level of noise. I've been frequenting this pub for over 35 years and I want to keep going there with my friends.
Is there any reason why you do not want your personal details to be passed on to the premises license holder?	No
Would you like to include any documentation in support of your representation	No
Uploaded Files	

Confirmation

I confirm I have read the representation guidance notes and agree that a copy of my representation will be given to the premises license holder.	1
Full name:	[REDACTED]

Licensing representation

Date and Time Submitted	19 December 2024 16:02:23
Name of the premises:	The Devon dumpling
Support/Object to application	Object
Address of the premises:	108 Shiphay lane Torquay Tq2 7by

Applicant Details

In what capacity are you applying?	Any other person
First name:	██████
Last name:	██████
Email address:	██
Address:	██ ██

Representation

Which of the following Licensing Objectives is this representation relevant to?

This representation is relevant to the following Licensing Objectives	The prevention of public nuisance
The reason for your representation:	This pub has been here for as long as I can remember.. long before a lot of the houses nearby. They are considerate of the neighbours and they have all outdoor noise stopped long before closing. The pub is good for the community and employs many locals
Is there any reason why you do not want your personal details to be passed on to the premises license holder?	No
Would you like to include any documentation in support of your representation	No
Uploaded Files	

Confirmation

I confirm I have read the representation guidance notes and agree that a copy of my representation will be given to the premises license holder.	1
Full name:	[REDACTED]

Licensing representation

Date and Time Submitted	05 January 2025 17:37:07
Name of the premises:	Devon Dumpling
Support/Object to application	Object
Address of the premises:	108 Shiphay Lane, Torquay, TQ2 7BY

Applicant Details

In what capacity are you applying?	Any other person
First name:	[REDACTED]
Last name:	[REDACTED]
Contact number:	[REDACTED]
Email address:	[REDACTED]
Address:	[REDACTED]


Representation

Which of the following Licensing Objectives is this representation relevant to?

This representation is relevant to the following Licensing Objectives	The prevention of crime and disorder The prevention of public nuisance
The reason for your representation:	<p>The Devon Dumpling acts as a community hub where people gather in a controlled and regulated environment. I am concerned that granting a license review or closure of the pub might mean that people, specifically teenagers (18+) and football fans, whom the pub seemingly attracts, would find alternative places to drink, such as public spaces, like nearby Kitson park, or their homes. These environments are unregulated, and could lead to more disorderly behaviour. Additionally, the closure of the local pub can deter social dynamics and interactions. With national campaigns ongoing such as 'Britain Get talking', we are seeing an increase in people utilising community pubs as places to talk and socialise for the betterment of their mental health. Displacing this could result in private setting being chosen. I am therefore concerned that in an unregulated environment, like house parties that may go on instead, there will be an increase</p>

	<p>in public nuisance and disorder across the entire ward. This is because the Devon Dumpling attracts all ages and demographics across the entirety of Shiphay and Torbay. Should a review of a license or a closure be brought forward, we are likely to see an increase in disruptive events across the region, rather than concentrated in one place (even then, the 'disruptive events in one place' are much easier to mitigate). Overall, the granting of a licence review which could lead to the closure of the esteemed local pub The Devon Dumpling would disrupt social dynamics and create widespread challenges for our local police force, as taking away this rooted community asset would likely lead to an increase in crime, disorder and nuisance.</p>
<p>Is there any reason why you do not want your personal details to be passed on to the premises license holder?</p>	No
<p>Would you like to include any documentation in support of your representation</p>	No
<p>Uploaded Files</p>	

Confirmation

<p>I confirm I have read the representation guidance notes and agree that a copy of my representation will be given to the premises license holder.</p>	1
<p>Full name:</p>	

Licensing representation

Date and Time Submitted	19 December 2024 20:29:58
Name of the premises:	Devon Dumpling
Support/Object to application	Object
Address of the premises:	108 Shiphay Ln, Shiphay, Torquay TQ2 7BY

Applicant Details

In what capacity are you applying?	Any other person
First name:	[REDACTED]
Last name:	[REDACTED]
Contact number:	[REDACTED]
Email address:	[REDACTED]
Address:	[REDACTED] [REDACTED]

Representation

Which of the following Licensing Objectives is this representation relevant to?

This representation is relevant to the following Licensing Objectives	The prevention of crime and disorder The prevention of public nuisance
The reason for your representation:	I am writing to formally object to the review of the license for The Devon Dumpling, located in Shiphay, Torquay. As a regular patron, I believe that this establishment plays a crucial role in our community, and I would like to provide detailed reasons for my representation. Community Hub and Social Cohesion The Devon Dumpling serves as a vital community hub where residents of all ages and backgrounds come together. It fosters social cohesion by providing a welcoming and friendly environment where people can meet, socialise, and build relationships. This establishment is more than just a place to enjoy a drink; it is a cornerstone of our community life, hosting various events and activities that bring people together. Family-Friendly Environment My family and I regularly visit the Devon Dumpling and we have always found it to be a safe and family-friendly environment. The management

	<p>and staff are attentive and ensure that the premises are suitable for families, including those with young children. The establishment's commitment to maintaining a respectful and inclusive atmosphere is evident in their operations and interactions with patrons.</p> <p>Promotion of Responsible Drinking The management of the Devon Dumpling has consistently promoted responsible drinking practices. They have implemented measures to prevent excessive drinking and ensure the safety of their patrons. This includes training staff to recognise and address signs of intoxication and providing information on safe transportation options for those who may need it.</p> <p>Contribution to Local Economy The Devon Dumpling significantly contributes to the local economy by providing employment opportunities and supporting local suppliers. The establishment's success has a positive ripple effect on the surrounding businesses and the broader community. The potential loss of this license could have adverse economic impacts on our area.</p> <p>Prevention of Crime and Disorder The management of the Devon Dumpling has taken proactive steps to prevent crime and disorder. They have established strong relationships with local law enforcement and have implemented security measures to ensure the safety of their patrons. There have been no significant incidents of crime or disorder associated with this establishment, demonstrating their commitment to maintaining a safe environment.</p> <p>Public Safety and Nuisance Prevention The public house has consistently adhered to regulations concerning public safety and nuisance prevention. They have effective measures in place to manage noise levels, prevent littering, and ensure that patrons leave the premises quietly and respectfully. These efforts have minimised any potential negative impact on the surrounding neighborhood.</p> <p>Protection of Children from Harm The Devon Dumpling is diligent in protecting children from harm. They enforce strict age verification procedures to prevent underage drinking and ensure that the environment remains safe for young visitors. The establishment's family-friendly policies further underscore their commitment to the well-being of children. In conclusion, the Devon Dumpling is an invaluable asset to our community, providing a safe, welcoming, and socially enriching environment. I strongly urge the Licensing Authority to consider the positive contributions of this establishment and to allow it to continue operating under its current license.</p>
<p>Is there any reason why you do not want your personal details to be passed on to the premises license holder?</p>	<p>No</p>

Would you like to include any documentation in support of your representation	No
Uploaded Files	

Confirmation

I confirm I have read the representation guidance notes and agree that a copy of my representation will be given to the premises license holder.	1
Full name:	██████████

Licensing representation

Date and Time Submitted	19 December 2024 19:16:28
Name of the premises:	The Devon dumplin
Support/Object to application	Object
Address of the premises:	108 Shiphay Ln, Shiphay, Torquay TQ2 7BY

Applicant Details

In what capacity are you applying?	Any other person
First name:	[REDACTED]
Last name:	[REDACTED]
Contact number:	[REDACTED]
Email address:	[REDACTED]
Address:	[REDACTED] [REDACTED]

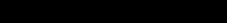
Representation

Which of the following Licensing Objectives is this representation relevant to?

This representation is relevant to the following Licensing Objectives	The prevention of crime and disorder The prevention of public nuisance
The reason for your representation:	I'm sad and disappointed that this beloved historic pub is being scrutinised like this, noise can be a issue and annoying but when the smoking was moved from beer garden too front of pub from 10pm it caused more issues, the public have the freedom of speech too speak in public at a reasonable level, unfortunately a staff member can't control volume of a public persons voice but only advise, I also think the neighbour walking into pub and taking photos knowing full well it's a busy night is premeditated too try cause more issues for the pub. I strongly disagree of reasoning of the review of licensing, I'd personally suggest not moving next too pub if they want complete silentless.
Is there any reason why you do not want your personal details to be passed on to the premises license holder?	No

Would you like to include any documentation in support of your representation	No
Uploaded Files	

Confirmation

I confirm I have read the representation guidance notes and agree that a copy of my representation will be given to the premises license holder.	1
Full name:	

Licensing representation

Date and Time Submitted	19 December 2024 15:56:05
Name of the premises:	The Devon Dumpling
Support/Object to application	Object
Address of the premises:	Shiphay Lane Torquay

Applicant Details

In what capacity are you applying?	Any other person
First name:	[REDACTED]
Last name:	[REDACTED]
Email address:	[REDACTED]
Address:	[REDACTED] [REDACTED]

Representation

Which of the following Licensing Objectives is this representation relevant to?

This representation is relevant to the following Licensing Objectives	The prevention of public nuisance
The reason for your representation:	The review of licensing conditions at the pub concerning noise from the smoking area I suspect is borne from vexatious complaints. As a local resident and patron of the pub the noise generated is not excessive and bearing in mind the operating hours is certainly not amounting to a public nuisance. I wholeheartedly object to the premises being taken to review on this basis.
Is there any reason why you do not want your personal details to be passed on to the premises license holder?	No
Would you like to include any documentation in support of your representation	No
Uploaded Files	

Confirmation

I confirm I have read the representation guidance notes and agree that a copy of my representation will be given to the premises license holder.	1
Full name:	[REDACTED]

Licensing representation

Date and Time Submitted	19 December 2024 18:21:23
Name of the premises:	Devon Dumpling
Support/Object to application	Object
Address of the premises:	Devon Dumpling Shiphay Lane Torquay

Applicant Details

In what capacity are you applying?	Any other person
First name:	[REDACTED]
Last name:	[REDACTED]
Contact number:	[REDACTED]
Email address:	[REDACTED]
Address:	[REDACTED] [REDACTED]

Representation

Which of the following Licensing Objectives is this representation relevant to?

This representation is relevant to the following Licensing Objectives	The prevention of public nuisance
The reason for your representation:	I have been resident in Shiphay Lane since 1979. I have never been inconvenienced or aware of noise or anti social behaviour with regards to the Dumpling. It would be a sad day if this local much loved amenity was lost. I understand that the objection is focussed on one person new to the area who should have considered the environment prior to purchase and is now determined to change the dynamic without any consideration of long term residents. It's hard to understand that noise is the main objection when, apart from the rare occasions there is live music which never continues after 10.30 which is a reasonable hour.
Is there any reason why you do not want your personal details to be passed on to the premises license holder?	No

Would you like to include any documentation in support of your representation	No
Uploaded Files	

Confirmation

I confirm I have read the representation guidance notes and agree that a copy of my representation will be given to the premises license holder.	1
Full name:	[REDACTED]

Licensing representation

Date and Time Submitted	20 December 2024 08:54:05
Name of the premises:	Devon Dumpling
Support/Object to application	Object
Address of the premises:	Shiphay lane Torquay Devon

Applicant Details

In what capacity are you applying?	Any other person
First name:	[REDACTED]
Last name:	[REDACTED]
Contact number:	[REDACTED]
Email address:	[REDACTED]
Address:	[REDACTED] [REDACTED]

Representation

Which of the following Licensing Objectives is this representation relevant to?

This representation is relevant to the following Licensing Objectives	The prevention of public nuisance
The reason for your representation:	Having lived in and near Shiphay for over 40 yrs, the Devon dumpling has been a big part of my life. It is a beating heart of our community , inviting local residents in for community mornings, supporting charities and putting on events that the whole community is able to be involved in. There is always such a welcoming atmosphere for both young and old. My own grown up kids now enjoy meeting their friends here, without the worry and stress of going into town where they don't always feel safe. The pub has evolved over time, making it a real hub for everyone. Live music has added to the enjoyment of being here. I have seen the staff working hard ensuring they adhere to council requests, from closing windows when live music is on, encouraging people to be quiet outside and moving people along quickly after hours. They are passionate about the pub in which they work

	and the community it serves. As patrons we can see how hard this can be for them at times but they are always polite and encouraging to try and ensure neighbours are not disturbed. I have never seen any trouble at this pub, You can go into the dumpling and always find a friendly face. It would be a travesty if this license was revoked, taking away a safe, friendly , welcoming hub of the community enjoyed by young and old alike
Is there any reason why you do not want your personal details to be passed on to the premises license holder?	No
Would you like to include any documentation in support of your representation	No
Uploaded Files	

Confirmation

I confirm I have read the representation guidance notes and agree that a copy of my representation will be given to the premises license holder.	1
Full name:	██████████

Licensing representation

Date and Time Submitted	20 December 2024 00:40:38
Name of the premises:	Devon Dumpling
Support/Object to application	Object
Address of the premises:	108 Shiphay Lane Torquay TQ2 7BY

Applicant Details

In what capacity are you applying?	A Responsible Authority
First name:	[REDACTED]
Last name:	[REDACTED]
Contact number:	[REDACTED]
Email address:	[REDACTED]
Address:	[REDACTED] [REDACTED]

Representation

Which of the following Licensing Objectives is this representation relevant to?

This representation is relevant to the following Licensing Objectives	The prevention of crime and disorder Public safety The prevention of public nuisance The protection of children from harm
The reason for your representation:	This pub is safe, well run & the heart beat of my community. I would like to express my disappointment reading the reference of children & their safety. My children are 7 & 2, we visit the pub regularly and I've never experienced an unsafe environment. The people complaining do not have children of their own & have no right to prosecute such lies. I will follow up with a letter in due course & would be happy to give evidence in a court of law.
Is there any reason why you do not want your personal details to be passed on to the premises license holder?	No

Would you like to include any documentation in support of your representation	No
Uploaded Files	

Confirmation

I confirm I have read the representation guidance notes and agree that a copy of my representation will be given to the premises license holder.	1
Full name:	[REDACTED]

Licensing representation

Date and Time Submitted	19 December 2024 15:56:39
Name of the premises:	Devon Dumpling
Support/Object to application	Object
Address of the premises:	Devon Dumpling Shiphay Lane Torquay

Applicant Details

In what capacity are you applying?	Any other person
First name:	[REDACTED]
Last name:	[REDACTED]
Contact number:	[REDACTED]
Email address:	[REDACTED]
Address:	[REDACTED] [REDACTED]


Representation

Which of the following Licensing Objectives is this representation relevant to?

This representation is relevant to the following Licensing Objectives	The prevention of crime and disorder The prevention of public nuisance
The reason for your representation:	Letter supporting my objection attached
Is there any reason why you do not want your personal details to be passed on to the premises license holder?	No
Would you like to include any documentation in support of your representation	Yes
Uploaded Files	Dumpling letter.docx

Confirmation

I confirm I have read the representation guidance notes and agree that a copy of my representation will be given to the premises license holder.	1
Full name:	[REDACTED]



19th December 2024

To whom it may concern,

Devon Dumpling Public House, Shiphay, Torquay

I am writing to express my utter disappointment on reading that the licence of the above is being reviewed and potentially it may have to close.

There is a couple of points that I wish to make.

Firstly, whilst I appreciate that living next to a pub must be difficult with noise etc. the pub was there when the residents bought the house, it wasn't a surprise. My son and his family live about 100 yards from it and do they hear people leaving? yes sometimes. Is it an issue or causing distress to them? absolutely not, and any noise dissipates very quickly. The inconvenience to a few who made the choice to live near it should not be a reason for the community as a whole to suffer. We all have choices in life, they chose to buy the property and now could choose to move if it is that intolerable.

Secondly and most importantly is the affect that this on the community and the individuals who live in it.

We take my elderly father to this place every Friday evening to meet up with friends and family. Only for a couple of hours but it is the absolute highlight of his week. The smile and happiness on his face each week is a joy to see, and it would be break his heart if this couldn't happen anymore. He has made friends there and it has helped him so much with dealing with the loneliness and boredom that often accompanies old age.

The Devon Dumpling is a well-run, well used community pub that has done everything it can to try and minimise any disruption to neighbours but that still isn't enough for Torbay Council. When as a council we should be supporting local businesses instead we seem to be trying to tear them down and as a taxpayer I cannot stand by and watch that happen.

Community should be at the heart of everything that the council stands for and for Shiphay the Devon Dumpling is a huge part of that. There are other places in the bay where the efforts of the licencing laws should be focussed on rather than this lovely family orientated place. In all the years I have been frequenting here never once have I seen trouble, drug taking or anything that has stopped me taking my grandchildren – a bit of noise occasionally would seem inconsequential. Instead, all I have seen is families both young and old smiling, socialising, making friends and enjoying themselves.

I sincerely hope that as a council that you have the courage to stand up to NIMBYs and instead gain the respect of the wider community by supporting the Devon Dumpling and allowing it to continue to be the great little community pub that it is.

Yours faithfully



Licensing representation

Date and Time Submitted	19 December 2024 20:45:09
Name of the premises:	The Devon dumpling
Support/Object to application	Object
Address of the premises:	108 shiphay lane Torquay, TQ27BY

Applicant Details

In what capacity are you applying?	Any other person
First name:	████
Last name:	████
Contact number:	██████████
Email address:	████████████████████
Address:	██ ████████████████████

Representation

Which of the following Licensing Objectives is this representation relevant to?

This representation is relevant to the following Licensing Objectives	The prevention of crime and disorder The prevention of public nuisance
The reason for your representation:	The Devon dumpling is a family centred pub supporting the community and any noise that is made is as part of the joy the pub provides. The pub does have live music which is held inside with doors closed and concludes before 10pm as to be respectful to neighbours and the surrounding area. The garden is consistently closed at 10pm to reduce noise pollution in the area.
Is there any reason why you do not want your personal details to be passed on to the premises license holder?	No
Would you like to include any documentation in support of your representation	No
Uploaded Files	

Confirmation

I confirm I have read the representation guidance notes and agree that a copy of my representation will be given to the premises license holder.	1
Full name:	[REDACTED]

Licensing representation

Date and Time Submitted	19 December 2024 14:54:41
Name of the premises:	Devon Dumpling
Support/Object to application	Object
Address of the premises:	Shiphay Lane Torquay

Applicant Details

In what capacity are you applying?	Any other person
First name:	[REDACTED]
Last name:	[REDACTED]
Contact number:	[REDACTED]
Email address:	[REDACTED]
Address:	[REDACTED] [REDACTED]

Representation

Which of the following Licensing Objectives is this representation relevant to?

This representation is relevant to the following Licensing Objectives	Public safety The prevention of public nuisance
The reason for your representation:	<p>This premises has been a public house for many many years and therefore anyone moving to live near there should be aware that they are going to be subjected to an amount of noise when people are heading home after a evening out. Voices carry after dark and even a quiet conversation can carry. I live near the Devon Dumpling on the Shiphay estate and there is noise from time to time but if you don't want to be disturbed by this, you should live in the countryside away from everything. With regard to the smoking area, I have been in many public houses and have never seen a smoking shelter that has a separate entrance & exit. The smoking area at the Dumpling is very large and has a lot of ventilation so cannot understand why this has suddenly become a problem after years of use! The issue on the notice is the fact that Raymond Lyon does not seem to have day to day responsibility for the</p>

	pub is a farce. His son Matt, who is also on the sign above the door, does and they have an extremely good manager in situ. There must be many pubs where the manager doesn't hold the license. It appears that this a vendetta against a popular pub which is the centre of a community and has been for many years; taking it away is unthinkable!
Is there any reason why you do not want your personal details to be passed on to the premises license holder?	No
Would you like to include any documentation in support of your representation	No
Uploaded Files	

Confirmation

I confirm I have read the representation guidance notes and agree that a copy of my representation will be given to the premises license holder.	1
Full name:	██████████

Licensing representation

Date and Time Submitted	19 December 2024 17:09:27
Name of the premises:	Devon Dumpling
Support/Object to application	Object
Address of the premises:	Devon Dumpling Shiphay Lane Torquay

Applicant Details

In what capacity are you applying?	Any other person
First name:	[REDACTED]
Last name:	[REDACTED]
Contact number:	[REDACTED]
Email address:	[REDACTED]
Address:	[REDACTED] [REDACTED]

Representation

Which of the following Licensing Objectives is this representation relevant to?

This representation is relevant to the following Licensing Objectives	The prevention of public nuisance
The reason for your representation:	I have lived very close to the Devon Dumpling since my late husband and I bought the house in 1969. In all these years I have never had occasion to complain about excess noise. This , after all these years, has been brought about by new incomers who should have thought about the proximity of the pub before purchasing. I hope there is not an agenda of over development if and when the objection is upheld!!!
Is there any reason why you do not want your personal details to be passed on to the premises license holder?	No
Would you like to include any documentation in support of your representation	No
Uploaded Files	

Confirmation

I confirm I have read the representation guidance notes and agree that a copy of my representation will be given to the premises license holder.	1
Full name:	[REDACTED]

Licensing representation

Date and Time Submitted	19 December 2024 22:31:32
Name of the premises:	The Devon dumpling
Support/Object to application	Object
Address of the premises:	108 Shiphay Lane Torquay TQ2 7BY

Applicant Details

In what capacity are you applying?	Any other person
First name:	██████
Last name:	██████
Email address:	██
Address:	██ ██

Representation

Which of the following Licensing Objectives is this representation relevant to?

This representation is relevant to the following Licensing Objectives	The prevention of public nuisance
The reason for your representation:	I live across the road from the pub and we've never had any problems. █████ the manager always ensures that the community & neighbours are respected. If there are any noisy customers, staff deal with it promptly. The Devon dumpling is a very important part of the Shiphay community, it brings people together of all ages. It is a part of our neighbourhood & history that's been there many years. It takes away loneliness & vulnerability for many people who rely on it to socialise.
Is there any reason why you do not want your personal details to be passed on to the premises license holder?	No
Would you like to include any documentation in support of your representation	No
Uploaded Files	

Confirmation

I confirm I have read the representation guidance notes and agree that a copy of my representation will be given to the premises license holder.	1
Full name:	[REDACTED]

Licensing representation

Date and Time Submitted	20 December 2024 18:24:10
Name of the premises:	The Devon Dumpling
Support/Object to application	Object
Address of the premises:	Shiphay Lane Torquay

Applicant Details

In what capacity are you applying?	Any other person
First name:	[REDACTED]
Last name:	[REDACTED]
Email address:	[REDACTED]
Address:	[REDACTED] [REDACTED]

Representation

Which of the following Licensing Objectives is this representation relevant to?

This representation is relevant to the following Licensing Objectives	The prevention of public nuisance
The reason for your representation:	We have lived in Shiphay for nearly 30 years. The Devon Dumpling is the hub of the community and the team are friendly and amazing. I have never experienced or witnessed any nuisance or noise when leaving the pub in all these years or in the beer garden. Our adult children now enjoy it as the next generation. its a fab local pub and not a chain which is lovely, cosy and welcoming. We as a family support the pub to remain open. It is a thriving pub that serves the community please don't take it away and lose the history of Shiphay
Is there any reason why you do not want your personal details to be passed on to the premises license holder?	No
Would you like to include any documentation in support of your representation	No

Uploaded Files	
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Confirmation

I confirm I have read the representation guidance notes and agree that a copy of my representation will be given to the premises license holder.	1
Full name:	██████████

Licensing representation

Date and Time Submitted	19 December 2024 17:29:56
Name of the premises:	Devon Dumpling
Support/Object to application	Object
Address of the premises:	108 Shiphay Lane,Shiphay, Torquay TQ2 7BY

Applicant Details

In what capacity are you applying?	Any other person
First name:	██████
Last name:	██████████
Contact number:	██████████
Email address:	██
Address:	██ ██████████

Representation

Which of the following Licensing Objectives is this representation relevant to?

This representation is relevant to the following Licensing Objectives	The prevention of public nuisance
The reason for your representation:	<p>This pub which has been here for years and years is the heart of the local community. So many people from Torquay and many parts of the country have said goodbye to loved ones,celebrated engagements,weddings,anniversarys,special birthdays & occasions and just the joy of being with people you love in this lovely place. The staff are wonderful and create a warm and friendly atmosphere. ██████ has done his utmost in trying to keep the noise levels down when people are leaving the pub including sitting outside in the carpark wrapped in a duvet asking customers to be respectful to neighbours and keep the noise down as much as possible. This pub does not deserve to be threatened with closure due to maybe a few rowdy people on the odd occasion. The majority of customers are sensible respectful, dutiful people who just love having a great time in a great pub and should have the right to continue doing so</p>

Is there any reason why you do not want your personal details to be passed on to the premises license holder?	No
Would you like to include any documentation in support of your representation	No
Uploaded Files	

Confirmation

I confirm I have read the representation guidance notes and agree that a copy of my representation will be given to the premises license holder.	1
Full name:	[REDACTED]

Licensing representation

Date and Time Submitted	20 December 2024 09:10:51
Name of the premises:	The Devon Dumpling
Support/Object to application	Object
Address of the premises:	108 Shiphay Lane Torquay TQ2 7BY

Applicant Details

In what capacity are you applying?	Any other person
First name:	[REDACTED]
Last name:	[REDACTED]
Contact number:	[REDACTED]
Email address:	[REDACTED]
Address:	[REDACTED] [REDACTED]


Representation

Which of the following Licensing Objectives is this representation relevant to?

This representation is relevant to the following Licensing Objectives	The prevention of crime and disorder Public safety The prevention of public nuisance The protection of children from harm
The reason for your representation:	We live locally and highly value the Dumpling as a local community focal point. We enjoy going as a family and have never seen or heard any excessive noise, inappropriate access to gambling machines or anything else by children or young people and knows of no other local people in our area who have a bad thing to say about the pub. We highly value it's place as a local venue and feel it will significantly deteriorate the local community feel and cohesion if the venue no longer trades. It also does excellent food and provides a source of valuable income to local residents working there as we're as to other trades supplying the venue.

Is there any reason why you do not want your personal details to be passed on to the premises license holder?	No
Would you like to include any documentation in support of your representation	No
Uploaded Files	

Confirmation

I confirm I have read the representation guidance notes and agree that a copy of my representation will be given to the premises license holder.	1
Full name:	

Licensing representation

Date and Time Submitted	13 January 2025 10:15:16
Name of the premises:	The Devon Dumpling
Support/Object to application	Object
Address of the premises:	108 Shiphay Lane, Torquay

Applicant Details

In what capacity are you applying?	Councillor
First name:	Darren
Last name:	Cowell
Contact number:	[REDACTED]
Email address:	darren.cowell@torbay.gov.uk
Address:	[REDACTED] [REDACTED]

Representation

Which of the following Licensing Objectives is this representation relevant to?

This representation is relevant to the following Licensing Objectives	The prevention of crime and disorder The prevention of public nuisance
The reason for your representation:	I submit this as one of the ward councillors for Shiphay. I also live in the ward and am a regular at The Devon Dumpling. The pub has been at the heart of the community for many decades and with the exception of the review two years ago, I cannot recall any issues with this popular and community focussed pub. As part of the community emphasis the pub hosts a regular coffee morning for older residents living in isolation which is arranged by the Community Builder. Additionally, there is a history of charitable fund-raising, the most recent of which was an event to support a local charity that aims to promote mental health in young people, men in particular. I think it is fair to say that like many other establishments the pub has found times hard post Covid as well as a result of the cost of living crisis - and things don't look likely to get any easier anytime soon! I have noticed that the

	<p>clientele at the pub has shifted which reflects the cohort that has greater disposable income. In terms of the core grounds for review I would say that the owners have not reacted with the urgency that otherwise should be expected, but to my knowledge the required actions have either been completed or are in the process of being done so. The smoking area has seen part of the roof removed to make it compliant; the DPS variation has been submitted as has the Minor Variation to include the outside bar. Mr Lyon does have CCTV installed in the pub which I know he monitors on a regular basis as he contacts members of staff when necessary. In terms of the conditions that were applied in January 2023, these have been quite onerous to manage, but as was indicated in Julie Smart's unannounced visit, staff were managing the outside area after 10pm. On nights that live music is played, summer or winter, Mr Ballard and staff ensure all windows are closed as per the condition. Live entertainment is situated in the corner of the pub which faces away from the properties opposite the pub - so sound is direct away from those properties. It is not uncommon for me to leave the pub while entertainment is on and I can confirm that once outside the pub any sound is not excessive and indeed within yards you can't hear it. In general, the 15 conditions imposed in 2023 are largely relating to the outside area which from my experience is managed appropriately - indeed to the frustrations of some regulars who like to use the outside area, but have been prevented from doing so. Recent issues with neighbours opposite were largely as a result of 'The Cage' being closed and smokers being directed to the front of the building. Those issues have now been resolved and would not be expected to reoccur. In general I would summarise by saying that [REDACTED] and the team work extremely well to manage the conditions while trying to deliver a customer experience that is to be appreciated. Like most pubs they are trying to run a business in severely challenging times and it is to be hoped that the recent corrective actions by Mr Lyon will be recognised by Members and that no further conditions will be applied that add to those that are already in place.</p>
<p>Is there any reason why you do not want your personal details to be passed on to the premises license holder?</p>	<p>No</p>
<p>Would you like to include any documentation in support of your representation</p>	<p>No</p>
<p>Uploaded Files</p>	

Confirmation

I confirm I have read the representation guidance notes and agree that a copy of my representation will be given to the premises license holder.	1
Full name:	Darren Cowell